Is it good documentation?

A critical issue is the quality of the writing
- have you identified the issues which need explanation?
- are the given explanations clear and succinct?

Good for Whom?

As with SW quality, when considering the quality of documentation we must take into account the audience who will be reading the documents.
- Who is the document for?
- What information will they be looking for?
- How will they be using the document?
Rationale Overview

- Rationale is the justification of decisions
- Rationale is critical in two areas: it supports improved
  - decision making and
  - knowledge capture
- Rationale is important when designing or updating (e.g., maintaining) the system and when introducing new staff

Rationale helps deal with change

- Improve maintenance support
  - Provide maintainers with design context
- Improve learning
  - New staff can learn the design by replaying the decisions that produced it
- Improve analysis and design
  - Avoid duplicate evaluation of poor alternatives
  - Make consistent and explicit trade-offs

Rationale Activities

- Rationale includes
  - the issues that were addressed,
  - the alternative proposals which were considered,
  - the decisions made for resolution of the issues,
  - the criteria used to guide decisions and
  - the arguments developers went through to reach a decision

Rationale (1)

- Issues
  - To each decision corresponds an issue that needs to be solved.
  - Issues are usually phrased as questions: How ...?
- Proposals / Alternatives
  - Possible solutions that could address the issue considered. Includes alternatives that were explored but discarded.
Rationale (2)

- **Criteria** – Desirable qualities that the selected solution should satisfy. For example,
  - *Requirements analysis* criteria include usability, number of input errors per day
  - *Design* criteria include reliability, response time
  - *Project management* criteria include trade-offs such as timely delivery vs. quality

Rationale (3)

- **Arguments**
The discussions which took place in decision making as developers discover issues, try solutions, and argue their relative benefits.

- **Resolution**
The decision taken to resolve an issue. An alternative is selected which satisfies the criteria, supported by arguments for that decision.

Rationale Exercise

1. Read the excerpt from the design documents for an accident management system in B & D pg 528 (see lecture handout)
2. The excerpt presents the rationale for using a relational database for permanent storage. The argument is presented in prose. Rewrite it in terms of
   - **issues, proposals, arguments, criteria, and resolutions**
3. Which version of the document (free prose or issue model) would be easiest to work with during, say, system maintenance? Why?

Rationale Exercise (modified from B&D, p.528)

One fundamental issue in database design was database engine realization. The initial non-functional requirements on the database subsystem insisted on the use of an object-oriented database for the underlying engine. Other possible options include using a relational database, or a file system. An object-oriented database has the advantages of being able to handle complex data relationships and is fully buzzword compliant. On the other hand, OO databases may be sluggish for large volumes of data or high-frequency accesses. Furthermore, existing products do not integrate well with CORBA, because that protocol does not support specific programming language features such as Java associations. Using a relational database offers a more robust engine with higher performance characteristics and a large pool of experience and tools to draw on. Furthermore, the relational data model integrates nicely with CORBA. On the downside, this model does not easily support complex data relationships. The third option was proposed to handle specific types of data that are written once and read infrequently. This type of data (including sensor readings and control outputs) has few relationships with little complexity and must be archived for extended period of time. The file system option offers an easy archival solution and can handle large amounts of data. Conversely, any code would need to be written from scratch, including serialization of access. We decided to use only a relational database, based on the requirements to use CORBA and in light of the relative simplicity of the relationships between the system’s persistent data.
Rationale in Practice – Record and replay

- Facilitator posts an agenda
  - Discussion items are *issues*
- Participants respond to the agenda
  - Proposed amendments are *proposals* or additional *issues*
- Facilitator updates the agenda and facilitates the meeting
  - The scope of each discussion is a single *issue* tree
- Minute taker records the meeting
  - The minute taker records discussions in terms of *issues*, *proposals*, *arguments*, and *criteria*.
  - The minute taker records decisions as *resolutions* and *action items*.

A Record and replay example: database discussion agenda

The agenda include 3 issues as the discussion items:

- I[1] Which policy for retrieving tracks from the database?
- I[3] Which query language for specifying tracks in the database request?

Record and replay example: database discussion

I[1] Which policy for retrieving tracks from the database?

Jim: How about we just retrieve the track specified by the query? It is straightforward to implement and we can always revisit it if it is too slow.

Ann: Prefetching neighboring tracks would not be much difficult and way faster.

Sam: During route planning, we usually need the neighbor tracks anyway. Queries for route planning are the most common queries.

Jim: Ok, let’s go for the pre-fetch solution. We can revert to the simpler solution if it gets too complicated.

Record and replay example: database discussion minutes

I[1] Which policy for retrieving tracks from the database?

P[1.1] Single tracks
  - Lower throughput.
  + Simpler.

P[1.2] Tracks + neighbors
  - Overall better performance: during route planning, we need the neighbors anyway.
  {ref: 31/01/2016 routing meeting}

R[1] Implement P[1.2]. However, the pre-fetch should be implemented in the database layer, allowing use to encapsulate this decision. If all else fails, we will fall back on P[1.1].
Levels of rationale

- No rationale captured
  - Rationale is only present in memos, online communication, developers’ memories
- Rationale reconstruction
  - Rationale is documented in a document justifying the final design
- Rationale capture
  - Rationale is documented during design as it is developed
- Rationale integration
  - Rationale drives the design

Open issues for Rationale

- Formalizing knowledge is costly
  - Maintaining a consistent design model is expensive.
  - Capturing and maintaining its rationale is worse.
- The benefits of rationale are not perceived by current developers
  - If the person who does the work is not the one who benefits from it, the work will have lower priority.
  - 40-90% of off-the-shelf software projects are terminated before the product ships.
- Capturing rationale is usually disruptive
- Current approaches do not scale to real problems (e.g., rationale models are large and difficult to search)

Further reading

Bruegge and Dutoit, 2010:
- §12.2 An Overview of Rationale
- §12.3.2 Defining the Problem: Issues
- §12.3.3 Exploring the Solution Space: Proposals
- §12.3.4 Collapsing the Solution Space: Resolutions
- §12.4 Rationale Activities: From Issues to Decision
- §7.4.7 Reviewing System Design
- (optional) §12.5.4 Issue Modelling and Negotiation; §12.5.5 Conflict Resolution Strategies